

Here at MCS we strive to keep our customers satisfied and to provide quality service. In this uncertain time, with this type of national emergency we have been facing, we know our service to our customers is of utmost importance.

The Corona Outbreak in our nation has affected nearly every industry including cleaning services, and we have had to make some adjustments. We have been following CDC guidelines and working hard to ensure the health and safety of not only our customers, but our entire staff as well. Below are some procedures we have implemented since the beginning of the pandemic to help reduce the spread of the virus.

Due to how infectious this virus is, we are instructing anyone on our team who is exhibiting any symptoms of illness to stay home or seek care from a medical provider when necessary. Our general policy has always been if an employee is running fever or showing flu like symptoms, that they are not allowed to work. Our employees, in the past, have done a very good job of following these procedures. We will be adhering to this policy even more strictly during this time.

We have asked our customers in both residential and commercial accounts to let us know immediately if someone in their home or office has been exposed to the virus. In the event that someone informs us of a risk, we will immediately pause services. We have also continued to clean as we normally do but have emphasized additional protections for our employees. In customers' homes we are now wearing masks and gloves to better protect from germs. Since we are a cleaning business, killing germs and viruses is what we have always done well, but we want to not only exercise caution, but put your mind at ease as well.

We have been disinfecting high-touch areas in customers' homes since mid March at no extra charge. We were able to obtain an EPA registered product called Lemon X ,a lemon scented CLEANER, DISINFECTANT, DEODORIZER, FUNGICIDE, and VIRUCIDE. The standard cleaning chemicals you all have in your homes will, for the most part, do a good job of disinfecting your home as they always have. However, because of the uncertainty of this virus, the need for something with industrial strength was obvious. Lemon X is for use on walls, floors and any inanimate, hard, nonporous surfaces. This product is a phosphate free formulation designed to provide effective cleaning, deodorizing, and disinfection specifically for hospitals, nursing homes, schools, and other institutions where housekeeping is of prime importance in controlling the hazard of cross contamination.

We at MCS are so grateful for each and every one of our customers. Should any of you have any questions and want to speak further, please text us or give me a call. We will get through this together and I look forward to continuing to be your cleaning service.